

242705

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC☒ CLEC☐ ILEC☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Big River Telephone Company, LLC

Company Name

FEDIN/SSN

573/651-3373

Dba/fka

Telephone #

PO Box 1608

Mailing Address

Cape Girardeau, MO 63702-1608

City, State, Zip Code

24 South Minnesota

Business Location

Cape Girardeau, MO 63703

Cape Girardeau County

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation

Mailing Address: 2 Office Park Court, Suite 103

Columbia, SC 29223

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Chris Simmons

A. **General Manager** (Include Address if different than above)

573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

Chris Foeste

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

573/651-3373 / 573/651-3605 / cfoeste@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

Nicole Winkler

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

573/651-3373 / 573/651-3605 / nwinkler@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

1-800-455-1608

C2. **Customer Contact** (Toll Free Number)

Kevin Keaveny

D. **Engineering Operations** (Include Address if different than above)

573/651-3373 / 573/651-3605 / kkeaveny@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

Nathan Littlepage

E. **Test and Repair** (Include Address if different than above)

573/651-3373 / 573/651-3605 / nlittlepage@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

Chris Simmons

F. **Emergencies** (During Non-Office Hours)

573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com

Telephone Number / Facsimile Number / E-mail Address

RECEIVED  
APR 28 2015  
OFFICE

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.	<u>John F. Jennings</u> <b>Regulatory Officer</b> (Include Address if different than above) <u>573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com</u> Telephone Number / Facsimile Number / E-mail Address
H.	<b>Dual Party Mailings (Name)</b> <u>(Mailing Address)</u> <u>/</u> Telephone Number / Facsimile Number / E-mail Address
I.	<b>Interim LEC Fund Mailings (Name)</b> <u>(Mailing Address)</u> <u>/</u> Telephone Number / Facsimile Number / E-mail Address <u>John F. Jennings</u>
J.	<b>Universal Service Fund Mailings (Name)</b> <u>PO Box 1608, Cape Girardeau, MO 63702-1608</u> <u>(Mailing Address)</u> <u>573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com</u> Telephone Number / Facsimile Number / E-mail Address <u>John F. Jennings</u>
K.	<b>Gross Receipts Mailings (Name)</b> <u>PO Box 1608, Cape Girardeau, MO 63702-1608</u> <u>(Mailing Address)</u> <u>573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com</u> Telephone Number / Facsimile Number / E-mail Address <u>John F. Jennings</u>
L.	<b>Lifeline Mailings (Name)</b> <u>PO Box 1608, Cape Girardeau, MO 63702-1608</u> <u>(Mailing Address)</u> <u>573/651-3373 / 573/651-3605 / jjennings@bigrivertelephone.com</u> Telephone Number / Facsimile Number / E-mail Address

John F. Jennings

This form was completed by

Chief Financial Officer

Title

Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201